

FORM A
PERFORMANCE TARGETS & ACCOMPLISHMENT REPORT
FY 2018

LWD NAME: WAO WATER DISTRICT

MFOs AND PERFORMANCE INDICATORS (1)	FY 2017 ACTUAL ACCOMPLISHMENT (2)	FY 2018 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2018 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Service Management						
2017 Budget:						
PI 1 (Quantity) access to potable water	Percentage of households with access to potable water against the total number of households within the coverage of the LWD 54% (4,044 active connections/7467 household of 20 brgys.)	55%	Engineering	55%	100%	
PI 2 (Quality) reliability of the service	Percentage of household connections receiving 24/7 supply of water 97%	97%	Engineering & Production	97%	98%	due to undersized pipes
PI 3 (Timeliness) Adequacy (should not be less than 1.2:1)	Source of Capacity of LWD to meet demands for 24/7 supply of water To compute adequacy, use formula below: $\frac{\text{Rated Capacity of Sources (cu.m/yr)}}{\text{Demand (cu.m/yr)}}$ $\frac{9.4:1}{(4,044 \times 5 \times 114 \times 365 \times 1 / 1000) = 841,354}$ Demand = No. of Active Connections x 5 (average household size) x 100-130 (Liters per capita per day) x 365 days x 1L/1000	3:1	Engineering & Production	8:7:1	290%	
B. Water Distribution Service Management						
2017 Budget:						
PI 1 (Quantity) NRW: NRW should not exceed 30%	Percentage of unbilled water to water production 32.00%	29.00%	Engineering & Production	28.00%	104.00%	
PI 2 (Quality) Potability	Daily chlorine residual requirement should be at least 0.3ppm at the farthest point. In case the LWD is using chlorine dioxide, the allowable level should be at least 0.2 to 0.4 ppm. 1ppm	0.2mg/l	Engineering & Production	0.24mg/l	120%	

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PI 3 (Timeliness) Adequacy/reability of service	Average response time to restore service (major and minor repair) when there are interruptions due to line breaks and/or production equipment or facility breakdown as reflected in the CSC-approved Citizen's Charter of the WD	mainline: 3.5hrs; distribution line: 2.5hrs; service connection: 2.5hrs; laterals: 1.5hrs	3 hrs mainline; 2 hrs. distribution line; 1hr. Laterals	Engineering & Production	mainline: 3hrs; distribution line: 2hrs; service connection: 2hrs; laterals: 1hr	100%	
Support to Operation (STO)							
2017 Budget:							
PI1 Staff Productivity Index	Categories A, B, C = 1 staff for every one hundred twenty(120) service connections. Category D = 1 staff for every one hundred (100) service connections.	1:368 (4,044 total connections/11 casual/permanent employees)	1:275 (4,397 total connections/16 casual/permanent employees)	Admin	1:279 (4,469 total connections/16 casual/permanent employees)	101%	
PI 2 Affordability	LWUA approved water rates	100%	129%	Admin/Finance	129%	100%	LWUA-Approved Water Rate P145.00
PI 3 Customer Satisfaction	¹ 1. Ease of Doing Business - compliance to CSC Memo No. 14-2016. 2. Percentage of Customer Complaints acted upon against received complaints.	100%	100%	Commercial	1	100%	
		100%	100%	Commercial	100%	100%	

¹Certificate from HR Manager & GM on the compliance to CSC Memo # 14- 2016

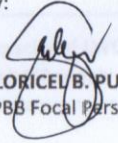
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General Administration and Support Services (GASS)						
2017 Budget:						
PI 1 Financial Viability and Sustainability	<ul style="list-style-type: none"> •Collection efficiency \geq 90%; ²•Positive Net Balance in the Average Net Income for twelve (12) months; •Current Ratio \geq 1.5:1 	99% P2,650,170.86 4:1	95% P2,653,156.99 1.5:1	Finance	95% P2,817,059.09 2:1	106%
PI 2 a) Compliance with COA reporting requirements b) Compliance with LWUA reporting requirements in accordance to content and period submission	In accordance with the prescribed content and period of submission (Submission of five financial reports, i.e. Balance Sheet, Statement of Income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance)	100%	100% complied	Finance	100% complied	100%
	b. Compliance with LWUA reporting requirements in accordance to content and period of submission i.e. Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget w/ Annual Procurement Plan, Annual Report	100%	100% complied	Engineering & Pruction; Finance	100% complied	100%

²Average Positive Net Income - EO 181-2015; LWUA MC 007-15; DBM-BC #007-2016

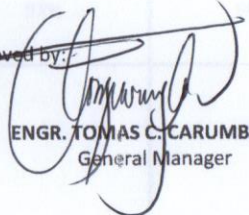
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PI 3 Compliance to COA AOM	100%	100%	Finance	100%	100%	
³ Resolve at least 30% of COA findings stated in the AOM issued to the Agency for prior years as of December 31, 2018						
PI 4 Budget Utilization Rate (BUR)	100%	100%	Finance, Admin	118.33%	118.33%	actual CAPEX exceeded the approved CAPEX for 2018 due to an emergency expansion project
Actual Disbursement on CAPEX versus Approved CAPEX budget for the current year should not be less than 85%.						

³ Management Report (signed by GM) on resolved COA Findings

Prepared by:


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Approved by:


ENGR. TOMAS C. CARUMBA, JR.
 General Manager