



Republic of the Philippines
WAO WATER DISTRICT
 Wao, Lanao del Sur
 Email add: waowaterd@yahoo.com

CERTIFICATE OF COMPLIANCE


Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act 9485, otherwise known as the Anti- Red Tape Act of 2007, and for Other Purposes

I, **ENGR. TOMAS C. CARUMBA, JR.**, of legal age, **General Manager** of the **Wao Water District**, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

1. The **Wao Water District** has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iv. Maximum time needed to conclude the process;
 - v. Document/s to be presented by the applicant or requesting party, if necessary
 - vi. Amount of fees, if necessary; and
 - c. Procedure for filing complaints
2. The Citizen's Charter is posted as an information billboard through posters, tarpaulins or any readable materials that could be easily understood by the public.
3. The Citizen's Charter is posted at the bulletin board.
4. The Citizen's Charter is written either in English or Filipino dialect and published as an information material.
5. The Citizen's Charter is uploaded on the agency's website under the Transparency Seal.
6. There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 10th of November, 2021 in Wao, Lanao del Sur, Philippines.


ENGR. TOMAS C. CARUMBA, JR.
 General Manager
 Wao Water District

NOV 10 2021

SUBSCRIBED AND SWORN to before me this _____ of _____ in Wao, Lanao del Sur, Philippines, with affiant exhibiting to me his Driver's License issued on 05/30/2019 at Cagayan de Oro City.

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 Series of 2021


ATTY. MARIAM G. MAUTANTE
 Public Attorney II
 (Pursuant to R.A No. 9406)