

FREEDOM OF INFORMATION FEEDBACK MONITORING FORM REPORT FOR FY 2023

CODE	NAME	FEEDBACK						
		Are you satisfied with the handling of your FOI request?	Did you receive your information within 15 to 35 working days?	For the unsuccessful request are you satisfied with the reason provided?	For the successful request, was the response you received easy to understand?	Did you feel that we communicated with you effectively, from start to finish?		
WWD-FOI-23-001	KYLE ANGELOU B. PAGAYON	5	5		5	5		
WWD-FOI-23-002	ASUNCION Y. AMADOR	5	5	-	4	5		
WWD-FOI-23-005	ARNEL AYCO	4						
WWD-FOI-23-008	FLOR DUMADAG	-	4	-	5	5		
WWD-FOI-23-011	NORHAYNIE M.	5	5		5	5		
	SALAMA	5	5	-	5	4		
WWD-FOI-23-014	MERRYLYN BATOBALANI	5	5	No.	5	5		
WWD-FOI-23-015	MAE CHRISTINE BELLE	5	-	5		5		



FREEDOM OF INFORMATION (FOI) CLIENT SATISFACTION FORM

NAME (Optional) :	Mae	Christine	Belle	Date: _	Dec. 13,	23
	-0					

Address : Bangbang, Kalilangan, Bukishon

A.) Survey Questionnaire.

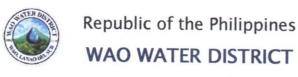
The FOI Requests Feedback Form must capture the citizen's/client's experience, expectations, and satisfaction with the agencies' compliance to the FOI Program implementation through the following vital questions:

Survey Questionnaire	Response	Rating Scale (1-5)
 Are you satisfied with the handling of your FOI request? 	Yes	(1-5)
Did you receive your information within 15 to 35 working days?	_	_
A. For unsuccessful request, are you satisfied with the reason provided?	TIE	5
B. For successful request, was the response you received easy to understand?	_	_
3. Did you feel that we communicated with you effectively, from start to finish?	Yes	5

Note: Agencies may opt to include additional questions to determine and improve the efficiency and effectiveness of its services in implementing the FOI Program.

B.) Rating Scale.

Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
1	2	3	A	rigice



FREEDOM OF INFORMATION (FOI) CLIENT SATISFACTION FORM

NAME (Optional): Merrylyn Batobalani
Address: Brgy. Banga, Wao, LDS Date: Nov. 18, 2023

A.) Survey Questionnaire.

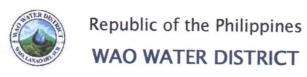
The FOI Requests Feedback Form must capture the citizen's/client's experience, expectations, and satisfaction with the agencies' compliance to the FOI Program implementation through the following vital questions:

Survey Questionnaire	Response	Rating Scale (1-5)
 Are you satisfied with the handling of your FOI request? 	Yes	(23)
2. Did you receive your information within 15 to 35 working days?	-	
A. For unsuccessful request, are you satisfied with the reason provided?	Yes	5
B. For successful request, was the response you received easy to understand?	_	_
3. Did you feel that we communicated with you effectively, from start to finish?	Tes	5

Note: Agencies may opt to include additional questions to determine and improve the efficiency and effectiveness of its services in implementing the FOI Program.

B.) Rating Scale.

Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
1	2	3	^	-8.00



FREEDOM OF INFORMATION (FOI) CLIENT SATISFACTION FORM

NAME (Optional) : _	Osunción Y. anador	Date:	6/20/20
Address : _	Bray Jetengion		

A.) Survey Questionnaire.

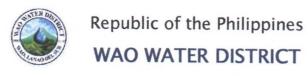
The FOI Requests Feedback Form must capture the citizen's/client's experience, expectations, and satisfaction with the agencies' compliance to the FOI Program implementation through the following vital questions:

Survey Questionnaire	Response	Rating Scale (1-5)
Are you satisfied with the handling of your FOI request?	y es	(25)
Did you receive your information within 15 to 35 working days?	Yes	1
A. For unsuccessful request, are you satisfied with the reason provided?	Yes	4
B. For successful request, was the response you received easy to understand?		_
3. Did you feel that we communicated with you effectively, from start to finish?	Yes	~

Note: Agencies may opt to include additional questions to determine and improve the efficiency and effectiveness of its services in implementing the FOI Program.

B.) Rating Scale.

Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
1	2	3		Agree



FREEDOM OF INFORMATION (FOI) CLIENT SATISFACTION FORM

NAME (Optional)	: Oracl	ayer		Date:	7/12/23
Address	: Bugg-	parila	Droup		•

A.) Survey Questionnaire.

The FOI Requests Feedback Form must capture the citizen's/client's experience, expectations, and satisfaction with the agencies' compliance to the FOI Program implementation through the following vital questions:

Survey Questionnaire	Response	Rating Scale (1-5)
 Are you satisfied with the handling of your FOI request? 	You	4
Did you receive your information within 15 to 35 working days?	Yes	4
A. For unsuccessful request, are you satisfied with the reason provided?	_	_
B. For successful request, was the response you received easy to understand?	Yes	5
3. Did you feel that we communicated with you effectively, from start to finish?	YA	5

Note: Agencies may opt to include additional questions to determine and improve the efficiency and effectiveness of its services in implementing the FOI Program.

B.) Rating Scale.

Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
1	2	3	_	Agree

FREEDOM OF INFORMATION (FOI) CLIENT SATISFACTION FORM

NAME (Optional) :	KYLE	MNGFLOU 13. PAGAYON	Date: _	1-9-23	
Address :	BRGY.	Pagalongan			

A.) Survey Questionnaire.

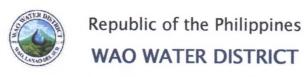
The FOI Requests Feedback Form must capture the citizen's/client's experience, expectations, and satisfaction with the agencies' compliance to the FOI Program implementation through the following vital questions:

Survey Questionnaire	Response	Rating Scale (1-5)
 Are you satisfied with the handling of your FOI request? 	YB	5
Did you receive your information within 15 to 35 working days?	/E c	5
A. For unsuccessful request, are you satisfied with the reason provided?	-	
B. For successful request, was the response you received easy to understand?	485	5
3. Did you feel that we communicated with you effectively, from start to finish?	48	ζ

Note: Agencies may opt to include additional questions to determine and improve the efficiency and effectiveness of its services in implementing the FOI Program.

B.) Rating Scale.

Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
	_		AND DESCRIPTION OF THE PERSON	0



FREEDOM OF INFORMATION (FOI) CLIENT SATISFACTION FORM

NAME (Optional)	: FLor	Dumadag	Date: 9-21-23
Address	: Brgy	. Eastern, Wao Los	

A.) Survey Questionnaire.

The FOI Requests Feedback Form must capture the citizen's/client's experience, expectations, and satisfaction with the agencies' compliance to the FOI Program implementation through the following vital questions:

Survey Questionnaire	Response	Rating Scale (1-5)
 Are you satisfied with the handling of your FOI request? 	Yes	5
Did you receive your information within 15 to 35 working days?	74	5
A. For unsuccessful request, are you satisfied with the reason provided?	-	-
B. For successful request, was the response you received easy to understand?	Yes	5
3. Did you feel that we communicated with you effectively, from start to finish?	Yes	5

Note: Agencies may opt to include additional questions to determine and improve the efficiency and effectiveness of its services in implementing the FOI Program.

B.) Rating Scale.

Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
1	2	3	4	5



FREEDOM OF INFORMATION (FOI) CLIENT SATISFACTION FORM

NAME (Optional)	Norhaynie M. Salama	Date:	October 10, 2023
Address	Bryy. Manila Group		

A.) Survey Questionnaire.

The FOI Requests Feedback Form must capture the citizen's/client's experience, expectations, and satisfaction with the agencies' compliance to the FOI Program implementation through the following vital questions:

Survey Questionnaire	Response	Rating Scale (1-5)
 Are you satisfied we the handling of yo FOI request? 		5
 Did you receive yo information within to 35 working days 	115 Vec	7
A. For unsuccessful request, are you satisfied with the reason provided?	_	
B. For successful request, was the response you recei easy to understand	1?	(
Did you feel that w communicated with you effectively, from start to finish?	h	~

Note: Agencies may opt to include additional questions to determine and improve the efficiency and effectiveness of its services in implementing the FOI Program.

B.) Rating Scale.

1	Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly
- /	1	2	3	_	Agree